Example 1: Fraudulent Merchant E-mail

From: MasterCard International [mailto:mastercard.international@europe.com]
Sent: [redacted] 2012 11:49
To: [redacted]
Subject: [redacted] MasterCard Security Alert

MasterCard
Worldwide

Case ID# 0014587-2012

Subject : Security Alert / Hacking

Front Office,

MasterCard International is informing the [redacted] of a hacking attempt into the "[redacted] Reservation Server." We are unsure of the severity of the attack but are rigorously investigating. We believe someone has tried to gain unauthorized access into the Merchant Credit Card Terminals (MCCT) of individual properties through the [redacted] website. We have spoken with the [redacted] Head Office and are working together with them to safeguard all locations affected.

This Alert concerns MasterCard issued bank cards. At this time, we are asking all merchants affected to conduct a Test Transaction on your cc terminal.

[redacted]

Manually **CHARGE** MasterCard Test Number:
37[redacted]02 exp. [redacted]/2014 Test Amount: 77777.77

Manually **REFUND** MasterCard Test Number:
53[redacted] 0462 exp. [redacted]/2014 Test Amount: 77777.77

Please email back the 2 transaction receipts so that we are able to cancel them out.

You will need to "batch-out" your machine as normal for the test to be processed properly.

*****These Test Numbers are only valid on 11/04/12*****

Awaiting your reply,

Regards,
Jeff Harris
MasterCard Worldwide
Security Office

Cc: [redacted] Head Office
[redacted]

Example 2: Fraudulent Merchant E-mail

From: MasterCard Worldwide Security[SMTP:MASTERCARD.WORLDWIDE@EUROPE.COM]
Sent: [redacted], 2012 2:07:39 AM
To: RC, Singapore Leads
Subject: [redacted] Security Alert
Auto forwarded by a Rule

MasterCard
Worldwide

Case ID# 0014587-2012

Subject : Security Alert / Hacking

Front Office,
MasterCard International is informing the [redacted] of a hacking attempt into the "[redacted] Reservation Server." We are unsure of the severity of the attack but are rigorously investigating. We believe someone has tried to gain unauthorized access into the Merchant Credit Card Terminals (MCCT) of individual properties through the Ritz Carlton website. We have spoken with [redacted] and [redacted] at the [redacted] Head Office in [redacted] and are working together with them to safeguard all locations affected.

This Alert concerns [redacted] and MasterCard issued bank cards. At this time, we are asking all merchants affected to conduct a Test Transaction on your cc terminal.

TEST TRANSACTION (Must Be Processed Today)

Manually **CHARGE** [redacted] Test Number:
37[redacted]09 exp. [redacted]2013 Test Amount: 777.77

Manually **REFUND** MasterCard Test Number:
53[redacted] 0462 exp. [redacted]2014 Test Amount: 777.77

Please email back the 2 transaction receipts so that we are able to cancel them out.

You will need to "batch-out" your machine as normal for the test to be processed properly.

Please process these transactions immediately
****These Test Numbers are only valid on 08/04/12****

Awaiting your reply,
Regards,

Jeff Harris
MasterCard Worldwide
Security Office

Cc: [redacted]

Example 3: Fraudulent Merchant E-mail

From: MasterCard International <mastercard.international@europe.com>
Date[redacted], 2012 5:14:22 PM GMT+02:00
To: [redacted]
Subject: [redacted]**MasterCard Security Alert**

<Mail Attachment.jpeg>

Case ID# 0014587-2012

Subject : Security Alert / Hacking

Front Office,

MasterCard Worldwide is informing [redacted] of a hacking attempt into the European Credit Card Terminal Processing Centre. (ECCTPC) We are unsure of the severity of the attack but are rigorously investigating. We believe someone has tried to gain unauthorized access into the Merchant Credit Card Terminals (MCCT) of specific locations through this attack. We have spoken with [redacted] Head Office [redacted] and are working together with them to safeguard all locations affected.

This Alert concerns MasterCard and [redacted] issued bank cards. At this time, we are asking all merchants affected to conduct a Test Transaction on your cc terminal immediately.

TEST TRANSACTION

Manually **CHARGE** [redacted] Test Number:
37[redacted]02 exp. [redacted]2013 Test Amount: 555.55

Manually **REFUND** MasterCard Test Number:
53[redacted] 0462 exp. [redacted]2014 Test Amount: 555.55

Please email back the 2 transaction receipts so that we are able to cancel them out.

You will need to "batch-out" your machine as normal for the test to be processed properly.

*****These Test Numbers are only valid on 11/04/12*****

Awaiting your reply,

Regards,

Jeff Harris
MasterCard Worldwide
Security Office

[redacted]